Speed Post centres in Tamil Nadu

- *123. SHRI T.T.V. DHINAKARAN: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:
- (a) whether it is a fact that Speed Post facility is available only in cities and towns in the country;
 - (b) the details of Speed Post centres in Tamil Nadu, district-wise; and
 - (c) whether Government would extend this facility to rural areas as well?

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI DAYANIDHI MARAN): (a) to (c) A Statement is laid on the Table of the House.

Statement

- (a) No, Sir. Speed Post facility is available in cities, towns and rural areas as well in the country.
- (b) The details of Speed Post centres in Tamil Nadu, district-wise, is given in the Statement-I (*See* below).
- (c) Speed Post facility is available in cities, towns and rural areas in the country. The network of Speed Post service is expanded taking into account the market requirements, customer needs, expected business, transport facilities available etc.

Statement-I
Speed Post Centres in Tamil Nadu (District-wise)

District			Speed Post Centre	Pin Code
1		2 *		3
1.	Chennai	1.	Chennai*	600016
2.	Coimbatore	2.	Coimbatore*	641001
		3.	Tiruppur*	641601
		4.	Pollachi*	642001

1		2	3
3. Cuddalore	5. 6. 7.	Anamalainagar Cuddalore* Neyveli	608002 607001 607801
4. Dharmapuri	8. 9.	Dharmapuri Hosur*	635601 635109
5. Dindigul	10.	Dindigul	624001
6. Erode	11.	Erode*	638001
7. Kanchipuram	12.	Kanchipuram*	631501
8. Kanniyakumari	13.	Nagercoil*	629001
9. Karur	14.	Karur*	639001
10. Madurai	15.	Madurai*	625001
11. Nagapattinam	16. 17.	Nagapattinam Mayiladuthurai	611001 609001
12. Pudukkottai	18.	Pudukkottai	622001
13. Ramanathapuram	19.	Ramanathapuram	623501
	20.	Paramakudi	623707
14. Salem	21.	Salem*	636001
15. Sivaganagi	22.	Sivagangai	630561
	23.	Karaikudi	630001
16. Thanjavur	24.	Thanjavur	613001
	25.	Pattukottai	614601
	26.	Kumbakonam	612001
17. Theni	27.	Theni	625531
	28.	Bodinayakkanur	625513
18. Tiruchirapalli	29.	Tiruchirappalli*	620001
19. Tirunelveli	30.	Tirunelveli*	627001
20., Tiruvannamalai	31.	Tiruvannamalai	606602
21. Tuticorin	32.	Tuticorin*	628001

22. Vellore 33. Kovjlpatti 628501 23. Villupuram 34. Vellore* 632001 24 Virudhunagar 605602 36. Virudhunagar 626001	1	2	3
37. Rajapalayam 626117 38. Sivakasi 626123	23. Villupuram	34. Vellore*35. Villupuram36. Virudhunagar37. Rajapalayam	632001 605602 626001 626117

^{*} National Speed Post Centre in Tamil Nadu—16

All other 22 centres are State Speed Post centres.

SHRI T.T.V. DHINAKARAN: Sir, will the hon. Minister inform the House as to what are the criteria for setting up a Speed Post centre, and whether no city other than the 38 Speed Post centres mentioned in the Annexure meets the criteria in Tamil Nadu?

SHRI DAYANIDHI MARAN: Sir, I think, out of the 1068 centres, Tamil Nadu has got about 168 centres. Moreover, Speed Post is a booming business, and we have seen in the past that person to person mail has been reducing, and business to business mail has been on the rise. Basically, Speed Posts are coming up in the centres as per the demand, and they are mostly coming up in the cities. Basically, the Chief Post Master General takes a decision to open a Speed Post cerltre, depending upon the demand of the cities. Twenty eight cities in Tamil Nadu have mostly been covered. It is an ongoing process. It is basically demand-based.

MR. CHAIRMAN: Question No. 124.

Creation of office of a Telecom Ombudsman

- *124. SHRI RAJEEV SHUKLA: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:
- (a) whether Government have any proposal to formulate the office of a Telecom Ombudsman to resolve telecom subscribers' problems;
 - (b) if so, the details thereof; and